

1 ENGROSSED SENATE AMENDMENT  
TO

2 ENGROSSED HOUSE  
BILL NO. 2316

By: Lawson of the House

3  
4 and

Rader of the Senate

5  
6  
7 An Act relating to state government; amending 56 O.S.  
2011, Section 3021, which relates to the 2-1-1  
8 Oklahoma Coordinating Council; modifying requirements  
for certification standards; requiring that  
9 recommendations be provided to the Department of  
Human Services regarding contracts and funds for  
10 services by 2-1-1 Oklahoma; providing 2-1-1 Oklahoma  
Coordinating Council membership requirements;  
11 providing meeting requirements for the 2-1-1 Oklahoma  
Coordinating Council; granting the Department of  
12 Human Services and other state agencies authority to  
contract for 2-1-1 services; providing an effective  
13 date; and declaring an emergency.

14  
15  
16 AMENDMENT NO. 1. Page 1, strike the title, enacting clause and  
entire bill and insert

17  
18 "An Act relating to coordination of services;  
amending 56 O.S. 2011, Section 3021, which relates to  
19 the 2-1-1 Oklahoma Coordinating Council; modifying  
name of entity; designating the Oklahoma 2-1-1  
20 Collaborative as state lead entity of 2-1-1 call  
centers; modifying duties and responsibilities;  
providing for membership, meetings and adoption of  
21 by-laws; precluding and authorizing certain  
compensation; authorizing compliance with certain  
22 federal requirements; providing an effective date;  
and declaring an emergency.  
23  
24

1 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

2 SECTION 1. AMENDATORY 56 O.S. 2011, Section 3021, is  
3 amended to read as follows:

4 Section 3021. A. Beginning on January 1, 2011, the Oklahoma 2-  
5 1-1 Advisory Collaborative shall be renamed the 2-1-1 Oklahoma  
6 Coordinating Council. Beginning on July 1, 2021, the 2-1-1 Oklahoma  
7 Coordinating Council shall be renamed the Oklahoma 2-1-1  
8 Collaborative. The Oklahoma 2-1-1 Collaborative is hereby  
9 designated as the state lead entity of all 2-1-1 call centers in  
10 this state.

11 B. The Oklahoma 2-1-1 ~~Coordinating Council~~ Collaborative shall  
12 have the following duties and responsibilities:

13 1. Develop and maintain a statewide coordinated approach for  
14 the promotion of a 2-1-1 system;

15 2. Develop and maintain an integrated statewide 2-1-1 service  
16 that avoids overlap of 2-1-1 call centers in the state;

17 3. Certify information and referral providers who wish to  
18 become 2-1-1 call centers;

19 4. Develop and maintain certification standards for providers  
20 that operate as a 2-1-1 call center in the state in compliance with  
21 the Alliance for Information and Referral Systems;

22 ~~4.~~ 5. Assure that each 2-1-1 call center is accountable and  
23 maintains compliance with Corporation Commission standards;

24

1       ~~5.~~ 6. Develop and maintain a process for 2-1-1 call center  
2 accountability and compliance with state and national standards for  
3 any contractual obligations;

4       ~~6.~~ 7. Provide leadership and coordination for 2-1-1 call  
5 centers as it relates to large-scale emergencies and homeland  
6 security needs;

7       ~~7.~~ 8. Develop and implement a statewide, outcome-driven  
8 strategic plan for 2-1-1 Oklahoma;

9       ~~8.~~ 9. Advocate for funding to support and sustain 2-1-1 system  
10 delivery;

11       ~~9.~~ 10. Coordinate with national, state, and local partners in  
12 the provision of 2-1-1 services; and

13       ~~10.~~ Using an established formula, provide

14       11. Collaborate with such entities as may be required and to  
15 the extent required under federal law or to receive federal funding;

16       12. Provide funding formula recommendations to the  
17 administering entity responsible for the allocation of state and  
18 federal funds appropriated for 2-1-1 Oklahoma; and

19       13. Submit an annual report no later than September 1 of each  
20 year to the cabinet Secretary for the cabinet area consisting of the  
21 Department of Human Services, of the services rendered in the past  
22 fiscal year by the 2-1-1 system. The report may also include  
23 recommendations of the Oklahoma 2-1-1 Collaborative.  
24

1 C. 1. The membership of the Oklahoma 2-1-1 Collaborative shall  
2 be comprised of fifteen (15) members, five of whom shall be public  
3 sector representatives and ten of whom shall be private sector  
4 representatives. The initial members shall be selected by the  
5 current 2-1-1 call centers in this state as of the effective date of  
6 this act. Vacancies that occur after the selection of the initial  
7 members shall be filled by the Oklahoma 2-1-1 Collaborative.

8 2. The Oklahoma 2-1-1 Collaborative shall meet not less than  
9 two (2) times per year for the purpose of reviewing and carrying out  
10 its duties and responsibilities.

11 3. The members of the Oklahoma 2-1-1 ~~Advisory~~ Collaborative  
12 shall ~~develop~~ adopt by-laws for the 2-1-1 Oklahoma Coordinating  
13 Council on or before December 31, 2010. Such by-laws shall specify  
14 a process for selecting membership on the 2-1-1 Oklahoma  
15 Coordinating Council, governing its operations including terms of  
16 office, and procedures for replacing members, the conduct of  
17 meetings and such other functions as the Oklahoma 2-1-1  
18 Collaborative deems necessary to carry out its duties and  
19 responsibilities.

20 4. Members shall serve without compensation or reimbursement  
21 for expenses; provided, that members who are public officers may be  
22 reimbursed for necessary expenses as provided by law.  
23  
24

D. If federal funding related to 2-1-1 services becomes available to the state, the state may comply with any requirements necessary to make application for and receive such federal funding.

SECTION 2. This act shall become effective July 1, 2021.

SECTION 3. It being immediately necessary for the preservation of the public peace, health or safety, an emergency is hereby declared to exist, by reason whereof this act shall take effect and be in full force from and after its passage and approval."

Passed the Senate the 20th day of April, 2021.

---

Presiding Officer of the Senate

Passed the House of Representatives the \_\_\_\_ day of \_\_\_\_\_,  
2021.

Presiding Officer of the House  
of Representatives

1 ENGROSSED HOUSE  
2 BILL NO. 2316

By: Lawson of the House

3 and

4 Rader of the Senate

5  
6 An Act relating to state government; amending 56 O.S.  
7 2011, Section 3021, which relates to the 2-1-1  
8 Oklahoma Coordinating Council; modifying requirements  
9 for certification standards; requiring that  
10 recommendations be provided to the Department of  
11 Human Services regarding contracts and funds for  
12 services by 2-1-1 Oklahoma; providing 2-1-1 Oklahoma  
Coordinating Council membership requirements;  
providing meeting requirements for the 2-1-1 Oklahoma  
Coordinating Council; granting the Department of  
Human Services and other state agencies authority to  
contract for 2-1-1 services; providing an effective  
date; and declaring an emergency.

13  
14  
15 BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

16 SECTION 4. AMENDATORY 56 O.S. 2011, Section 3021, is  
17 amended to read as follows:

18 Section 3021. A. Beginning on January 1, 2011, the Oklahoma 2-  
19 1-1 Advisory Collaborative, originally created pursuant to Oklahoma  
20 Corporation Commission Rules (OAC 165:55-7-2.1, dated July 15,  
21 2003), shall be renamed the 2-1-1 Oklahoma Coordinating Council.

22 B. The ~~Oklahoma~~ 2-1-1 Oklahoma Coordinating Council shall have  
23 the following duties and responsibilities:  
24

- 1        1.    Develop and maintain a statewide coordinated approach for  
2 the promotion of a 2-1-1 system;
- 3        2.    Develop and maintain an integrated statewide 2-1-1 service  
4 that avoids overlap of 2-1-1 call centers in the state;
- 5        3.    Develop and maintain national certification standards for  
6 providers that operate as a 2-1-1 call center in the state in  
7 compliance with the Alliance for Information and Referral Systems;
- 8        4.    Assure that each 2-1-1 call center is accountable and  
9 maintains compliance with Corporation Commission standards;
- 10       5.    Develop and maintain a process for 2-1-1 call center  
11 accountability and compliance with state and national standards for  
12 any contractual obligations;
- 13       6.    Provide leadership and coordination for 2-1-1 call centers  
14 as it relates to large-scale emergencies and homeland security  
15 needs;
- 16       7.    Develop and implement a statewide, outcome-driven strategic  
17 plan for 2-1-1 Oklahoma;
- 18       8.    Advocate for funding to support and sustain 2-1-1 system  
19 delivery;
- 20       9.    Coordinate with national, state, and local partners in the  
21 provision of 2-1-1 services; and
- 22       10.   ~~Using an established formula, provide~~ Provide  
23 recommendations to the ~~administering entity responsible~~ Department  
24 of Human Services or other state agencies for ~~the allocation of~~

1 ~~funds appropriated for~~ contracting and funding for services by 2-1-1  
2 Oklahoma.

3 C. ~~The members of the Oklahoma 2-1-1 Advisory Collaborative~~  
4 ~~shall develop by-laws for the 2-1-1 Oklahoma Coordinating Council on~~  
5 ~~or before December 31, 2010. Such by-laws shall specify a process~~  
6 ~~for selecting membership on the 2-1-1 Oklahoma Coordinating Council,~~  
7 ~~terms of office, and procedures for replacing members. The 2-1-1~~  
8 Oklahoma Coordinating Council shall consist of nine (9) members who  
9 shall be qualified service providers within the state, entities that  
10 provide services through 2-1-1 and social service entities that are  
11 supportive of the 2-1-1 system. Members shall be selected by the  
12 qualified service providers in the state, and a representative of a  
13 qualified service provider shall be chair of the Council.

14 D. The 2-1-1 Oklahoma Coordinating Council shall meet no less  
15 than two (2) times per year for the purpose of reviewing and  
16 carrying out its duties and responsibilities. The Council shall  
17 provide an annual report no later than July 30 of each year to the  
18 Director of the Department of Human Services and other state  
19 agencies who have contracts with qualified 2-1-1 service providers  
20 reviewing the past fiscal year services by the 2-1-1 system and  
21 recommending services for the upcoming fiscal year.

22 E. The Department of Human Services or other state agencies may  
23 contract for 2-1-1 services statewide through contracts with  
24 qualified 2-1-1 service providers.



SECTION 5. This act shall become effective July 1, 2021.

SECTION 6. It being immediately necessary for the preservation of the public peace, health or safety, an emergency is hereby declared to exist, by reason whereof this act shall take effect and be in full force from and after its passage and approval.

Passed the House of Representatives the 2nd day of March, 2021.

Presiding Officer of the House  
of Representatives

Passed the Senate the \_\_\_\_ day of \_\_\_\_\_, 2021.

---

Presiding Officer of the Senate